

Data protection declaration

The protection of your personal related data is one of our prime concerns. Therefore, we process your data exclusively on the basis of the legal regulations (DSGVO, TKG 2003). In this data protection declaration, we inform you about the most important aspects of the data processing within our websites.

Appropriation, legal basis, storage period as well as data recipient

The collected personal related data are required for the execution of a contract, the settlement of accounts, the enforcement of contractual claims, the customer service and the informational purposes. Therefore, the data are collected, saved, processed and used. This takes place normally in our customer database. The relevant **legal basis** for the processing of your personal related data are on the one hand for the implementation of a contract, rightful interests (e.g. new updates of our scope of services, which are similar to the to date provided services), the fulfilment of our legal and contractual obligations, and on the other hand your consent.

Your personal related data are processed by us, where necessary, for the **duration** of the entire business relationship (from the initiation over the execution until to the end of the contract terms), furthermore for the accordance with the legal requirements of safekeeping and documentation obligations, which are results of the Commercial Code (UGB), Federal Tax Code (BAO), and also until the settlement of a legal dispute.

The data from our customers and provider may be forwarded to **processors** (e.g. newsletter providers, tax consultants, service providers). In the course of a transfer from orders the personal related data are passed on to processors, who themselves can pass on the orders and also data to sub-processors.

The transfer takes place exclusively to fulfil the order contract and the resulting rights and obligations. Furthermore, exclusively with the complete consent of the affected. The processors of the order are obligated to us to comply to the legal regulations.

Contact with us

If you contact us per contact form over our website or per email, your personal data will be saved for the purpose of the processing of your enquiries. We do not pass on these data without your consent.

Your rights

Basically, you have the right of information, correction, deletion, restriction, data transmission, withdrawal and objection. If you believe that the processing of your data is in breach with the data protection law or your data protection claims in any way have been violated, you can complain to the regulatory authority. In Austria this is the data protection authority.

All your personal related data will be deleted at your request – after the end of the standard legal deadline which correlates with the legal provision.

Provision of website and creation of logfiles

At each opening of our website, registered our system automatically the data and information of the computer system of the visiting computer.

The following data are compiled:

- Information about the browser type and the used version
- The operating system of the user

- Language settings of the browser's user
- The internet service provider of the user
- Shortened IP addresses
- Date, time and duration of the access
- Web pages from which the system of the user get access to our websites
- Web pages that are accessed from the system of the user over our website

The data are saved in the logfiles of our system. No storage of these data in combination of personal data of the user takes place.

These are technically required to show you our website. We also use these data to ensure the security and stability of our website. An evaluation of these data for marketing purposes is not done. The legal basis for the collection is article 6 Abs. 1 lit. f DS-GV.

These data are deleted as soon as the purpose of their collection is achieved and they are not needed anymore.

After one year, all saved data within the logfiles are deleted. An extended saving of the data is possible. In this case, the IP addresses of the users are deleted or alienated, so that a correlation to a client is not possible anymore.

Newsletter

You have the opportunity over our website to subscribe our newsletter. Therefore, we require your email address and your declaration that you are in agreement with the obtaining of the newsletters. Once you have registered for the newsletter, we send you a confirmation email including a link to the agreement of the registration.

You can cancel the subscription of the newsletter any time. For this you need to send us the cancelation to the following email address office@it-wms.com or you can also use the unsubscribe link in the newsletter. Then we will delete all your newsletter related data.

Cookies

Our websites use cookies. These refer to small text files which are archived at your terminal device with the help of the browser. They cause no damage.

We use cookies to create user-friendly offers. Some cookies stay at your terminal device, until you delete them. They help us to recognise your browser at the next visit.

If you should not wish to archive cookies, you can simply instruct your browser to inform you about them which you can grant access in single cases.

When the cookies are deactivated, the functionality of our websites can be restricted.

Web-Analyses

Our websites use the functions of the web analysis application Google Analytics, which is a web analysis service of Google Inc. (Google). Google Analytics uses cookies, text files, which are archived at your terminal device that allows to analyse the use of the website through you. The information about your use of the website that are generated through these cookies, will be transferred to a Google server in the USA and there also saved. We make use of an anonym IP function, which anonymised your IP-address.

You can prevent this, when you instruct your browser not to save cookies.

We entered into a contract with the provider for the contract data processing.

The data processing takes place on the basis of legal regulations of the § 96 Abs 3 TKG as well as the Art 6 Abs 1 lit a (consent) and/or f (legitimate interest) of the DSGVO.

Our concerns according to the DSGVO (legitimate interest) is for the improvement of our offers and our web presence. Since we value the privacy of our users, the user data are pseudonymised. The user data are stored for the duration of 26 months.

Facebook-Plugins (Like-button)

On our websites plugins are intergraded from the social network Facebook, provider Facebook Inc., 1 Hacker Way, Menlo Park, California 94025, USA. The Facebook plugins recognise you on your Facebook-Logo or the „Like-button“ of our website. You can find an overview of the Facebook plugins here: <http://developers.facebook.com/docs/plugins/>.

When you visit our website, a direct connection is created over the plugin between your browser and the Facebook server. Through them Facebook receives the information that your visit with our IP-address of our website. If you click the „like-button“ while at the same time logged in at your Facebook account, you can link the content of our website with your Facebook profile. This allows Facebook to correlate your visit with your user account. We want to point out that we do not have any knowledge of the content of the transferred data as well as their use through Facebook. You can find more information about this at the Facebook data protection declaration: <http://de-de.facebook.com/policy.php>.

If you do not wish that Facebook can correlate the visit of our website with your Facebook user account, then please log out of your Facebook account beforehand.

Conversion tracking with the tracking-pixel from Facebook

With your agreement we are using within our website the “tracking-pixel” from Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA (“Facebook”). This helps to keep track of the users’ activities, after they have seen or clicked at Facebook advertisements. It allows us to determine the effectiveness of the Facebook advertisements for our statistical and marketing research. These data are anonym for us, this means that we have not access to any personal data of the users. However, these data are saved and processed by Facebook, which we inform you according to our information status. Facebook can connect these data with your Facebook account and also use them for their own advertising purposes, used after the Facebook’s data policy: <https://www.facebook.com/about/privacy/>. You can enable Facebook as well as their partner websites the usage of advertisement at and outside of Facebook. Therefore, a cookie can be saved on your computer for this purpose.

This agreement can only be clarified by users older than 13 years of age. If you should be younger, we request that you ask your parental authority for help.

Please click here, if you want to revoke the agreement: [deactivate tracking-pixel](#).

Instagram

On our websites are functions intergraded of the provider Instagram. These functions are integrated by the Instagram Inc., 1601 Willow Road, Menlo Park, CA, 94025, USA. If you are logged in at your Instagram account, you can link the content of our website with your Instagram profile by pressing the Instagram button. This allows Instagram to correlate your visit with your user account. We want to point out that we do not have any knowledge of the content of the transferred data as well as their use through Instagram.

Further information to the data protection declaration of Instagram can be found here: <http://instagram.com/about/legal/privacy/>.

YouTube

Our websites use plugins from Google's YouTube. Provider of this website is YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA. If you visit one of our YouTube plugin equipped webpages, then a connection is established to a YouTube server. The YouTube server receives the information which of our webpages you have visited.

If you are logged in in your YouTube account, you allow YouTube to link your surfing behaviour direct with your YouTube profile. You can prevent this by logging out of your YouTube account beforehand.

You can find more information about the handling of user data in the data protection declaration from YouTube here: <https://www.google.de/intl/de/policies/privacy>.

Twitter („Tweet-button“)

On our websites are functions integrated from Twitter Inc., 795 Folsom Street, Suite 600, San Francisco, CA 94107, USA. If you use Twitter and especially the function „re-tweet“, links Twitter to your Twitter account with the websites you visit. This will be announced to other Twitter users, especially your followers.

We, as provider of our websites, are not informed of the content of the transferred data or about the data usage. You can find more information on this here: <http://twitter.com/privacy>.

Please note that you have the opportunity to configure your settings regarding the Data protection declaration of Twitter at your account settings, see: <http://twitter.com/account/settings>.

You can reach us at the following contact data:

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Data security

We would like to point out that the data transmission over the internet (e.g. communication via email) has security holes. A complete data protection from being accessed by third parties is not possible.

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